



Newcastle North Primary Care Network (NN-PCN) Newsletter

Issue 2 – November 2020

About the PCN

Newcastle North Primary Care Network consists of the five practices of Audley, Talke, Heathcote Street, Dr Harbidge and partners (Kidsgrove) and Dr Robinson and partners (Kidsgrove). We have worked together as a 'network' since July 2019 along with community services, the GP federation and the voluntary sector to aim to offer more personalised, coordinated care to the local population. The details of each practice within the PCN is listed below for your information, including website links for each one.

Dr Robinson & Partners

Kidsgrove Medical Centre, Mount Road,
Stoke-on-Trent ST7 4AY
Tel: 01782 777991
www.kidsgrovegps.co.uk
PPG - www.kidsgrovegpsppg.co.uk

Audley Health Centre

Church Street, Audley,
Stoke-on-Trent, ST7 8EW
Tel: 01782 276999
www.audleyhealthcentre.co.uk
PPG - www.audleypatientpanel.btck.co.uk

Dr Harbidge & Partners

Kidsgrove Medical Centre, Mount Road,
Stoke-on-Trent ST7 4AY
Tel: 01782 831101
www.kidsgrovemedicalcentre.co.uk
PPG - See about us section on website

Talke Clinic

High Street, Talke Pits,
Stoke-on-Trent, ST7 1QQ
Tel: 01782 783565
<http://www.talkeclinic.nhs.uk>
PPG - See PPG area on website

We are always interested in the views of our local population so please get in touch and give us your feedback.

Heathcote Street Surgery

2 Heathcote Street, Chesterton,
Stoke-on-Trent. ST5 7EB
Tel: 01782 561057
www.chestertonsurgery.co.uk
PPG - See about us section on website



Additional Roles in the PCN

This month sees the introduction of a new PCN wide role- dietetics! Wendy Hollands is a very experienced dietician and initially will be offering a session a week, increasing this in the New Year. The initial focus will be on specialised infant formulae and babies with suspected cow's milk protein allergy; nutritional supplements (in collaboration with our clinical pharmacists) and the dietary management of irritable bowel syndrome.



Flu vaccination campaign - Update

All five practices have been working hard to immunise patients aged 65 and over and those in clinical 'at risk groups' as safely and efficiently as possible. We would like to thank all our patients for working with us to achieve this. If you have not yet had your flu vaccination and are eligible, we would urge you to please contact your surgery to arrange this. We are hoping for an update on the over 50's flu campaign soon.

Ordering Prescriptions Online

The easiest and quickest way to order your repeat prescription is to order online. As you will be aware, we have set up a PCN POD to support with ordering prescriptions but would like to ask that this service is reserved for those who cannot order prescriptions online. If you are able to order your prescription using Patient Access at <https://www.patientaccess.com/> the or using the NHS App it would help us greatly. You can download the App from the Apple store, or Google Play. Simply click on the relevant icon below: -



Early Cancer Diagnosis

The five PCN practices have come together to do some 'Quality Improvement' activity with a focus on increasing cancer screening uptake and trying to ensure that cancers are detected as early as possible. We have increased our capacity for cervical smears in our Saturday morning extended hours and are monitoring our referral rates to cancer services. Dr Hall from Audley has put together a video on early cancer signs and ways to reduce cancer risks. The video can be accessed via this link. <https://www.youtube.com/watch?v=kFmeku8x-W4&feature=youtu.be> Our surgeries remain open and it is important that you stay vigilant and report anything of concern so we can refer you early.



PCN PPG- Patient Participation Group

We are very fortunate to have outstanding PPG's (Patient Participation Groups) in each practice, members from which have come together to form a PCN wide PPG. In 2019 and early 2020 they put on two PCN launch events to showcase the PCN and have continued to support us through lockdown. If you would like to learn more about the individual practice PPG's have a look at the PPG contact details for the relevant surgery in the details above. If you would like to know about the PCN PPG please contact either David Hardy (hardy0101@btinternet.com) or Ernest Green (ernest1green@btinternet.com)



Planning for the future

The five practices are coming together (remotely!) in December to consider our 'population health' statistics and current use of services to try and help us understand the 'gaps' and how we can work together and use additional roles funding to improve this. If you have any views that you feel we should consider, please contact your PPG or your practice and let us know using the contact details for the relevant practice listed above.

